

# FREE TyreSurance

## Hi-Q

THE **1** YOU CAN TRUST



ON ALL BRANDS WE SELL



## WHAT IS TYRESURANCE?

The TyreSurance benefit comes free with every passenger, 4x4 and SUV tyre purchased, no matter the brand, at any Hi-Q.

Should your tyres get irreparably damaged you'll receive credit towards replacing them.

### BENEFITS

Unlike other retailers it's included with **ALL THE TYRE BRANDS WE SELL. ALL SIZES.**

**IT'S FREE.**

**BEST MAXIMUM BENEFIT VALUE.**  
(R6 000 per tyre)

**NO HIDDEN COSTS.**

**VALID FOR A FULL 2 YEARS.**

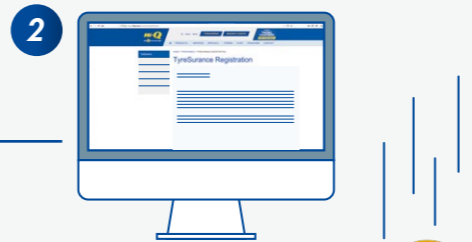
**CAN REDEEM AT ANY Hi-Q.**  
Easy and convenient.

## HOW IT WORKS THE JOURNEY



### PURCHASE

Purchase any passenger, 4x4 or SUV tyres from a Hi-Q Franchisee.



### REGISTER

Register new tyres at [www.hiq.co.za](http://www.hiq.co.za).  
Registration needs to happen within 30 days of purchase.

## 3 #TOPUP

During registration you'll have the **option to #TopUp** your FREE TyreSurance for extra benefits.



**POCKET-FRIENDLY ONCE-OFF PAYMENT.**



**THE COST OF #TOPUP VARIES**  
**BASED ON THE SIZE OF YOUR TYRE/S.**



**CAN REDEEM CREDIT UP TO THE FULL VALUE**  
**OF TYRE'S ORIGINAL PURCHASE PRICE.**

**4** If registered tyres get irreparably damaged, you can **REDEEM YOUR TYRESURANCE** at any Hi-Q Franchisee within 30 days of the incident. To redeem, you need to bring the following along:



**Registered damaged tyre**  
(reflecting batch number used during registration).



**The car with the vehicle registration/**  
licence plate number used during registration.

## FREE TYRESURANCE 'NEED TO KNOWS'

ONLY ON PASSENGER,  
SUV OR 4X4 TYRES.

Need to register within  
**30 DAYS OF PURCHASE.**

**NEED TO REGISTER EACH PURCHASE.**

**VALID FOR 2 YEARS**  
from date of purchase.

**CREDIT CANNOT BE EXCHANGED FOR CASH.**

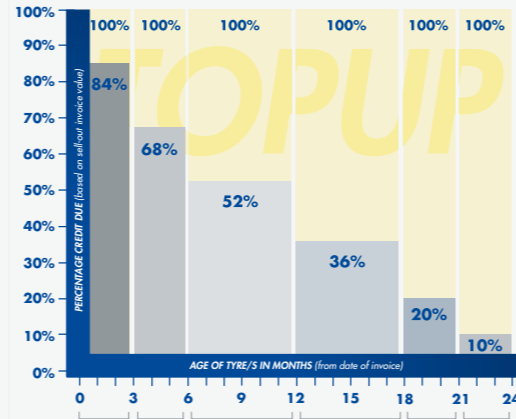
**AMOUNT OF CREDIT AWARDED DETERMINED  
BY HOW MUCH TIME HAS PASSED**  
since tyre/s were purchased.  
(unless you have #TopUp)

**NEED TO REDEEM WITHIN 30 DAYS**  
after tyres irreparably damaged.

**EXCLUDED:**  
Retread tyres, minibus tyres and tyres designed  
for commercial use, parastatals, wholesale,  
export and inter-company sales.

**CAN #TOPUP TYRESURANCE**  
Pocket-friendly **once-off payment.**  
Can redeem credit up to the **full value** of  
purchase price. Cost of #TopUp varies based  
on the size of the tyre.

## TIME-BASED CREDIT MATRIX



**LESS THAN 2MM (REGARDLESS OF AGE OF TYRE/S) = 0% CREDIT**

## TERMS AND CONDITIONS

### BENEFITS

Includes irreparable damage\* to any passenger\*\* tyre/s (regardless of brand) purchased from any Hi-Q Franchisee Countrywide as a result of an unforeseen event caused by a road hazard\*\*\* within South Africa.

Valid for 2 (two) years from the date reflected on your Hi-Q invoice or until the tread depth is less than 2mm.

Maximum redemption value limited to the amount per tyre as stated on your original sales invoice, or R6 000 incl. VAT, or the value of the replacement tyres; whichever is the lesser.

A credit will be issued to contribute towards the purchase of a new passenger\*\* tyre as determined by Hi-Q and in accordance with the time-based credit matrix (if the #TopUp benefit has been elected, the matrix will not apply).

Credit cannot be exchanged for cash.

Replacement by Hi-Q Franchisees only.

### WHAT IS NOT INCLUDED

Tyres not registered within 30 days of the date reflected on the original sales invoice, or tyres damaged prior to registration.

Damage reported after 30 days have elapsed from the date of the incident which caused the damage.

Damage occurring after the expiry of a period of 24 calendar months from the date of purchase of the tyres as reflected on the original Hi-Q sales invoice.

Damage where a tyre fitment centre other than a Hi-Q Franchisee is used to replace damaged tyres.

Puncture repairs or anything deemed by Hi-Q to be repairable.

Hi-Q will have the final say as to whether the tyre is to be replaced or not and Hi-Q's decision is final.

Damage to tyres as a result of motor vehicle accident.

Tyres not classified as 'Passenger Tyres' as defined herein.

Any damage other than that of the actual tyre itself.

Damage resulting from any other cause other than a road hazard as defined herein.

Manufacturer failure or fault i.e. anything that may be covered by the tyre manufacturer's warranty.

Normal wear and usage.

Flat spots, uneven wear e.g. caused by harsh braking, lack of maintenance etc.

Tyres that have been retread and any other form of tyre not sold in its original manufactured condition.

Tyres with a tread depth of less than 2 millimetres; regardless of the tyre's age.

More than one incident per tyre.

Tyres not fitted to the original vehicle with registration/VIN number not matching that noted at the time of registration for the TyreSurance benefit.

Damage incurred outside the Republic of South Africa.

Tyres not damaged on any public and private road within SA (incl. asphalt, gravel, sand etc.). That is, damage caused while passenger vehicles are used on any other surface e.g. 4x4 driver training, 4x4 trails, race tracks etc.

Damage to tyres whilst being used for performance shows, racing, exhibitions, 4x4 driver training, 4x4 trails, race tracks.

Replacement of any other undamaged tyres also fitted to the vehicle that may have to be replaced as well due to tread depths that are no longer the same etc.

Hi-Q reserves the right to revoke or amend any of the benefits, terms, conditions, limits etc. at any time.

\* Damage to a tyre, which damage cannot be repaired e.g. sidewall cuts, tears, bubbles etc. Anything else is excluded e.g. punctures and cost to repair, normal tyre wear, flat spots as a result of harsh braking etc.

\*\* All passenger tyres including sedans, bakkies, SUV's, 4x4's and LDV's. Excludes all retread tyres, as well as minibus tyres and tyres designed for commercial use, parastatals, wholesale, export and inter-company sales.

\*\*\* A hazard of whatever nature on a road, including but not limited to, potholes, debris (e.g. glass, steel) etc. Damage to a tyre as a result of a car accident is excluded as this cover is provided by the comprehensive cover for cars given by insurance companies.